

Governing Law, Jurisdiction, and Notices

Last Updated December 12, 2023

If Customer, as of the Effective Date of the Service Order, is domiciled in:	Customer is contracting with the following Genesys entity:	The governing law is:	The courts have exclusive jurisdiction are:	Notices to Genesys should be sent to the following addresses:
Australia	Genesys Cloud Services Pty Ltd	Laws of Australia	The courts located in New South Wales, Australia	Attention: Legal Department Genesys Cloud Services Pty Ltd WeWork, Level 1, 1 Sussex Street, Barangaroo, NSW 2000, Australia With copy to: Genesys Cloud Services B.V. Attn: Legal Prins Bernhardplein 200 1097 JB Amsterdam The Netherlands Fax: +31.35.808030
Brazil	Genesys Serviços Cloud Ltda.	Laws of Brazil	The courts located in Sao Paulo, Brazil	Genesys Serviços Cloud Ltda. Attn: Legal Avenida das Nações Unidas, 12.995 20º floor Brooklin, São Paulo/SP CEP 04578-000, Brazil Fax: +55.11.36113393 With a copy to Genesys US Legal (see below)
Canada	Genesys Cloud Services Corp.	Laws of Ontario, and the applicable Canadian Federal law	The courts located in Toronto, Ontario	Genesys Cloud Services Corp. Attn: Director Sales Operations

				87 Prince William Street, Suite 203 Saint John, NB E2L 2B2 Fax: +1.416.932.3130 With a copy to Genesys US Legal (see below)
Japan	Genesys Cloud Services K.K.	Laws of Japan	The courts located in Tokyo, Japan	Genesys Cloud Services K.K. C/O We Work Attn: Senior Director Sales Operations Kamiya-cho Trust Tower 23F, 4-1-1 Toranomom, Minato-Ku, Tokyo 105-6923, Japan Fax: +81.3.5989 1300 With a copy to Genesys US Legal (see below)
United Kingdom and Ireland	Genesys Europe B.V.	Laws of England and Wales	The courts located in London, England	Genesys Europe B.V. Attn: Legal Prins Bernhardplein 200 1097 JB Amsterdam The Netherlands Fax: +31.35.808030 With a copy to Genesys US Legal (see below)
United States	Genesys Cloud Services, Inc.	Laws of California, and the applicable United States federal law	The state courts located in San Mateo County, California or, if there is federal jurisdiction, the	Genesys Cloud Services, Inc. Attn: Legal

			United States District Court for the Northern District of California	1302 El Camino Real, Suite 300 Menlo Park CA, 94025 Fax: 650.466.1260 All of the information in this cell is the address for "Genesys US Legal"
Germany	Genesys Cloud Services B.V.	Laws of Germany	The courts located in Frankfurt am Main, Germany	Genesys Cloud Services B.V. Attn: Legal THE SQUAIRE 11th Floor: Bauteil 3, Ebene 09, Mietbereich 11.02, Frankfurt 12, D-60549 Frankfurt am Main, Germany With a copy to Genesys US Legal (see above)
Rest of World/Other	Genesys Cloud Services B.V.	Laws of England and Wales	The courts located in London, England	Genesys Cloud Services B.V. Attn: Legal Prins Bernhardplein 200 1097 JB Amsterdam The Netherlands Fax: +31.35.808030 With a copy to Genesys US Legal (see above)