



Genesys Conferencing's ADRs Level I Program. Frequently asked questions

1. What is a Level I Program?

Level I Depositary Receipts are traded in the U.S. over-the-counter (OTC) market with prices published in the Pink Sheets and on some exchanges outside the United States. Establishment of a Level I program does not require full SEC registration and the company does not have to report its accounts under U.S. Generally Accepted Accounting Principles (GAAP) or provide full Securities and Exchange Commission (SEC) disclosure.

2. What will happen to my ADRs after they delist from the Nasdaq Global Market?

The ADRs will remain valid and will be quoted and traded on the over-the-counter (OTC) market in the US rather than on NASDAQ.

3. How will I be able to trade/sell by ADRs going forward?

You can buy additional ADRs or sell your existing ADRs via your broker in the same way as previously.

4. Will it cost more for me to trade my ADRs on the OTC market?

No, there should be no additional trading costs for ADRs in the OTC market.

5. Will this affect my voting rights?

No, voting rights remain in place.

6. Will this affect the value of my ADR?

No, the value of your ADRs should not be affected by the move to the OTC market.

7. Can I convert my ADRs into Ordinary Shares and how do I do that?

Yes you can convert your ADRs into Ordinary shares via your broker in the normal way.

8. Can I sell my ADRs now?

Yes you can sell your ADRS via your broker in the normal way.

9. Who is Genesys Conferencing's transfer agent?

Genesys Conferencing's transfer agent is The Bank of New York. The information desk may be reached at 1-888-BNY-ADRS (1-888-269-2377).